

CRACKENBACK FARM RESTAURANT BOOKING/CANCELLATION POLICY

Thank you for choosing to dine at Crackenback Farm Restaurant. All guests attending Crackenback Farm Restaurant are subject to our booking policy and cancellation terms, which are:

Reservations are essential to dine at Crackenback Farm Restaurant. All guests must adhere with all timing and party size requirements that are applied to Crackenback Farm Restaurant reservations. This will include booking arrival and departure times.

A credit card guarantee will be required to place a reservation for any party of 5 or more. A \$70 per person fee will be pre-authorized upon your provided card when your details are recorded, this pre-authorization will clear 48 hrs post visit. We do not process this as a deposit to your card, however, should you need to cancel your reservation or reduce the numbers in your party, you must give at least 48 hrs notice to not incur the charge. For example, if you have booked a table of 10 people and 4 people cancel, the \$70 per person cancelled will be charged to your credit card and will not be used to offset your bill. Failure to arrive for your booking will also incur a charge of \$70 per person.

We ask for written evidence of all cancellations, submitted via email to bookings@crackenback.com

All reservations made at Crackenback Farm Restaurant must be reconfirmed prior to the booking. We will endeavour to contact you, however, should we be unable to reach you, please call us to confirm your booking. We reserve the right to cancel your unconfirmed booking at our discretion and without notice.

*Menu price and cancellation fees are subject to change without notice.

June 2021